



The Department of Public Safety

“Pride - Professionalism - Service”

Our Commitment to the University Community

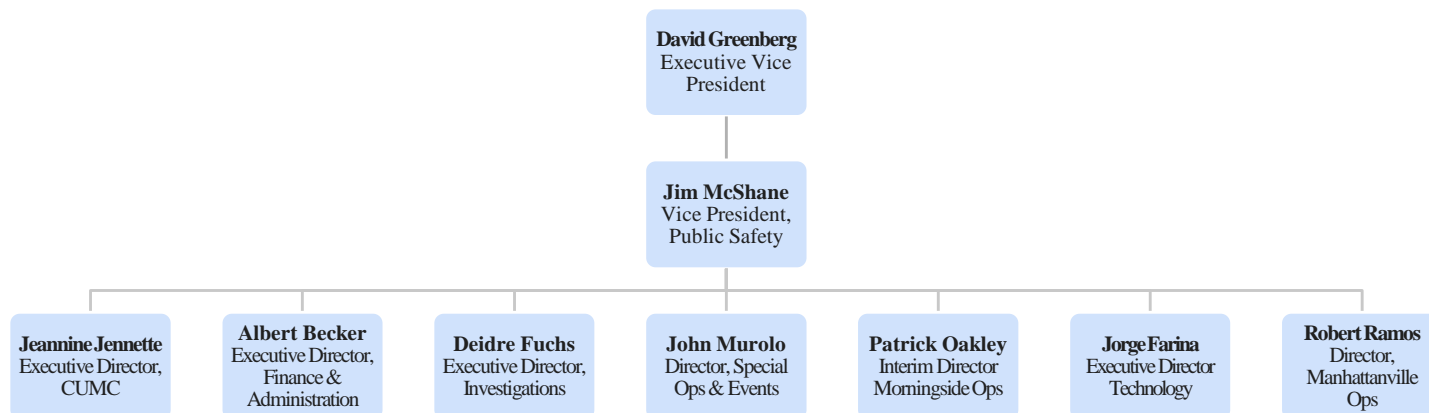
Presented by James F. McShane - Vice President for Public Safety

Mission

The mission of the Columbia University Department of Public Safety is to enhance the quality of life for the entire Columbia community by maintaining a secure and open environment where the safety of all is balanced with the rights of the individual.



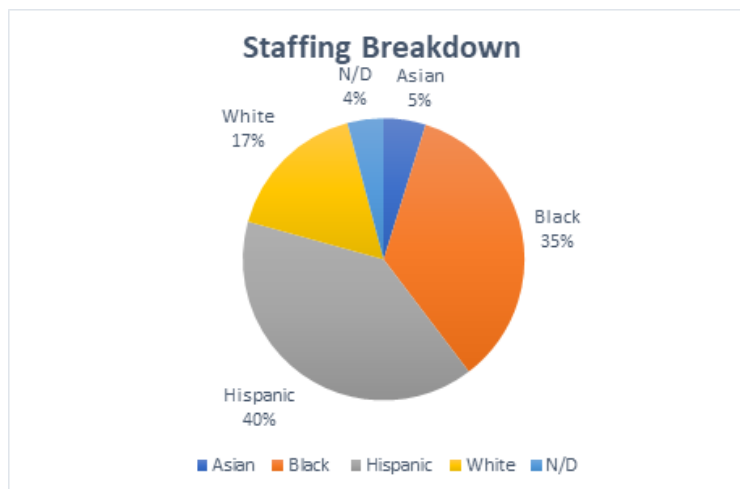
Organizational Structure



- 164 proprietary officers, 61 uniformed supervisors, and close to 200 contract officers are assigned to Public Safety Operations across all three campuses. All are unsworn and unarmed.
- Duties include access control, fixed posts, foot, bicycle and mobile patrols
- A staff of more than 50 Officers of Administration work within the divisions of Operations, Investigations, Technology, Special Events, and Administrative support.

Staffing Breakdown

Staffing Breakdown		
	Total	Percentage
Asian	14	5%
Black	100	35%
Hispanic	114	40%
White	47	16%
N/D	12	4%
Total	287	



Gender	Count	Percentage
F	50	17%
M	237	83%
Grand Total	287	

Training

Training is an important component of our mission. All uniformed public safety personnel receive comprehensive training.

- All newly hired officers and supervisors receive:
 - 80 - 120 hours of classroom training on University policy and Public Safety procedures.
 - 240 hours of on the job campus orientation training among the three Columbia campuses.
- During the classroom training, stakeholders from various University departments present lectures on implicit bias, crisis intervention, de-escalation, equal employment and affirmative action, diversity, multicultural and gender sensitivity, sexual violence and Title IX.
- In addition to new hire training, Public Safety conducts various in-service training throughout the year, including eight hours (8) of New York State security officer training annually.

Helping the Columbia Community

The Department of Public Safety members are Customer Service Ambassadors for the University who do so much more than Security work.

On a daily basis, Department members have contact with and assist hundreds of members of the public and Columbia community in many ways:

- Providing directions
- Providing a friendly smile and light conversation to homesick students
- Providing guidance and support if a community member is a victim of a crime
- Providing students who may be having dangerous and harmful thoughts with someone to talk with or directing them to the proper qualified medical personnel

Crime Prevention



- VIA Rideshare Point to Point Service
- Safe Havens
- Emergency Call Boxes
- Self Defense Classes
- Crime Prevention Seminars
- Anti-theft Devices for Sale at Cost
- P.C. / Mac Phone Home
- Operation I.D.
- “Campus Safety 101” Video
- Shred Fest and Electronics Destruction
ID Theft Prevention

Lion Safe App



Lion Safe Columbia Univer...
 Columbia University Safety App

GET



- All the resources of Columbia University Public Safety available through Lion Safe
- User-friendly app available for your smartphone or tablet
- Allows the user to request emergency services at the touch of a button
- Useful links including:
 - Maps
 - Shuttle schedules
 - Crime alerts
 - Emergency protocols
 - Public Safety Services
 - Non-emergency numbers for each campus
 - A new feature available on the app is Friend Walk- a way to alert a friend to your location in real-time so they can follow your path to your destination and trigger a call to emergency services, if necessary
- For iOS and Android devices.
 - Available through the App Store or through Google Play by searching "Lion Safe Columbia University"

Text Messaging and Distribution of Clery Mandated Crime Alerts

Rave Alert

QUICK LAUNCH

Notification Title: Chemical Spill

To: Search Recipients

Message: Please be advised that there was a chemical spill (Benzene) approximately 100ft inside of Chandler. A cord zone has been imposed and a perimeter has been secured. CUPS and Environmental Health and Safety are on the scene. Clean up in process. No injuries reported.

Characters: 0 Words: 0 Lines: 1

Response Options: Option 1, Option 2

Buttons: Cancel, Send



- The Rave Alert System provides University-wide e-mail and text messaging distribution capabilities for important information such as timely warnings and imminent threats to campus safety.
- Public Safety collaborates with the EMOT Communications Group in coordinating communication regarding campus incidents.
- Clery crime alerts are posted online and distributed through e-mail.

Preventing/Mitigating Violent Acts

In addition to text messaging for students and staff, the following crime mitigation strategies are employed:

- Active Shooter protocols developed and posted on the Public Safety website with a link to the “Run, Hide, Fight” video.
- Active Shooter seminars presented by NYPD
- Situational Awareness training provided to schools and departments by Public Safety staff.
- Emergency Procedures posters in classrooms.
- Emergency Protocols manual for students, faculty and staff.

EMERGENCY Procedures

Listed below are guidelines to follow during emergency incidents that may occur on the MorningSide Campus. Some incidents may require you to shelter in place while others may require evacuation of the facility.

FIRE EMERGENCY (EVACUATE)

- If the building fire alarm is activated, immediately evacuate the building.
- Proceed to the nearest exit (NEVER use the elevator), closing doors as you exit.
- Do not use elevators.
- Do not re-enter the building until authorized by emergency responders or Public Safety personnel.

IF UNABLE TO EVACUATE

- Call Public Safety at 212-854-5555. Give name, exact location inside the building and the nature of the condition.
- Close door and seal cracks to prevent smoke from entering.
- If possible, open windows at top and bottom (never touch the window).
- Stay at window knocking the fresh air as it enters.
- Signal for help.
- If smoke enters the window, close the window and stay as close to the floor as possible.

ACTIVE SHOOTER

- If in a classroom, look over lockers. Call Public Safety at 212-854-5555. Give name, exact location and the nature of the condition.
- If in a classroom:

 - Look and barricade doors and windows and close blinds.
 - Do not stand by windows or doors.
 - Call Public Safety at 212-854-5555. Give name, exact location inside the building and the nature of the condition.
 - Shower cell phones and turn off radios/computer monitors.
 - Keep out of sight and take adequate cover.
 - Wait until emergency personnel are nearby that threat is over before leaving a place of safety.

MEDICAL EMERGENCY

- Call Public Safety at 212-854-5555. Give name, exact location and the nature of the condition.
- If trained, provide appropriate first aid.
- Stay with individual(s) until medical assistance arrives.

HAZMAT SPILL HAZARDOUS SUBSTANCE

INDOORS

- Call Public Safety at 212-854-5555. Give name, exact location inside the building and the nature of the condition.
- Alert people in immediate area and evacuate.
- Close the hazard by closing doors as you leave.
- Do not reoccupy space until authorized by emergency responders or public safety personnel.

OUTDOORS

- Call Public Safety at 212-854-5555. Give name, exact location and the nature of the condition.
- Close all doors and windows.
- Wait for further instructions from emergency responders.

WEATHER EMERGENCY

- Monitor local TV, radio and the Columbia homepage.
- Move to a west hallway/floor with no windows.
- Await further instructions from emergency personnel.


EARTHQUAKE

INDOORS

- Get under sturdy desk or table and HOLD ON.
- Use a doorway for shelter only if it is close proximity to you and if you know it is a strongly supported, load-bearing doorway.
- Stay away from glass, windows, light fixtures or anything else that could fall and injure you.
- Stay in place until shaking stops and it is safe to go outside.
- Do not use elevators.

OUTDOORS

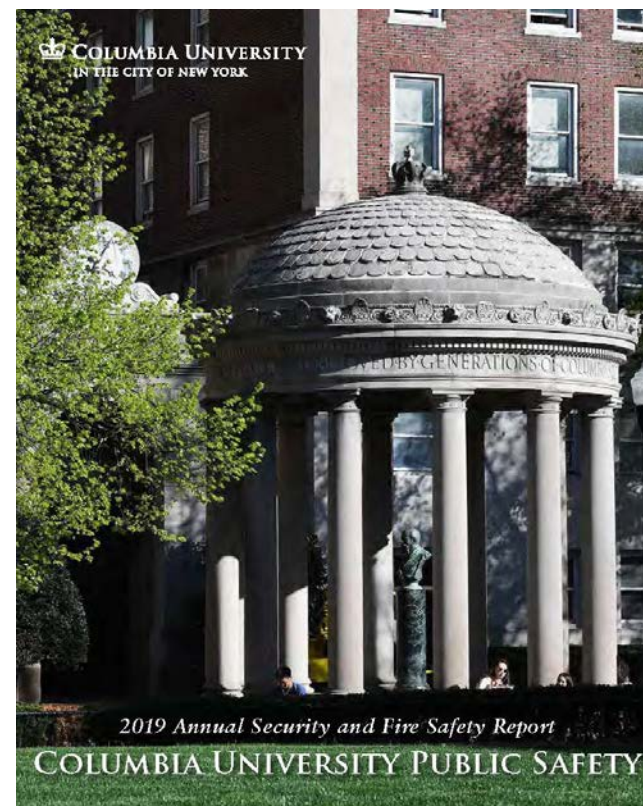
- Move away from buildings, streetlights, and utility wires.
- Stay down until shaking stops.
- If in a moving vehicle, stop as quickly as safely possible and stay in vehicle. Avoid staying under buildings, trees, overpasses, and utility wires.

 **COLUMBIA UNIVERSITY**
 Department of Public Safety
 Pride • Professionalism • Service

Morningside Campus
 Non-Emergency: 212-854-2797
 Emergency: 212-854-5555

Compliance

- Title IX, Law to reduce Sexual Misconduct/Assault on College Campuses
 - New regulations promulgated summer, 2020
- Clery Act
 - Crime reporting
 - Campus Security Authority training
 - Fire data reporting
 - Daily crime and fire logs
 - Timely warning notices
 - Emergency Preparedness



Community Outreach

Created a [Community Link](#) on the Public Safety Website which contains links to:

- Your [Rights and Responsibilities Pamphlet](#)
- A synopsis of [Training](#) that Public Safety members receive
- Instructions on how to contact Public Safety and provide [Feedback](#)

COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK



PUBLIC SAFETY

[CU Facilities & Operations](#) · [Columbia Preparedness](#) · [Related Links](#)

[About](#) ▾

[Annual Security Report](#)

[Clery Alerts](#)

[Services](#) ▾

[Crime Prevention](#) ▾

[Emergency Protocols](#)

[Community](#) ▾

[Feedback](#)

[Training](#)

[Your Rights and Responsibilities](#)

Your Rights and Responsibilities

To enhance communication, respect, and trust between Public Safety officers and our community, we have developed the [Your Rights & Responsibilities When Interacting with Public Safety Personnel at Columbia](#) brochure. It is designed to increase your understanding of how best to respond if you are stopped by a Public Safety or Police Officer, whether on campus or elsewhere, and to enhance communication between the Department of Public Safety and the community we serve.



Morningside Campus:

212-854-2797

Emergency: 4-5555

Manhattanville Campus:

212-853-3301

Emergency: 3-3333

Medical Center Campus:

212-305-8100

Emergency: 305-7979

Lamont-Doherty Campus:

845-359-2900

Emergency: 555

Emergency Announcements

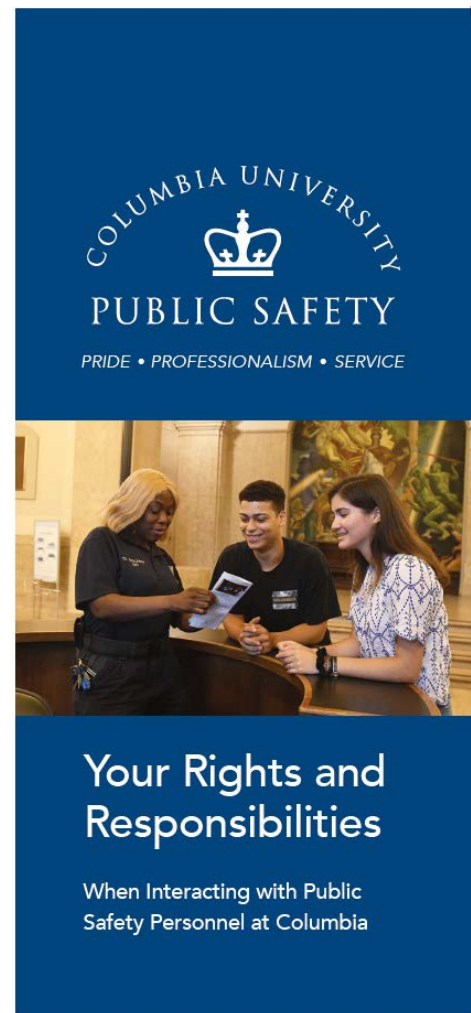
[Columbia University Preparedness](#)

Community Outreach (cont.)

To enhance communication, respect, and trust between Public Safety officers and our community, we have developed the **Your Rights & Responsibilities When Interacting with Public Safety Personnel at Columbia** brochure.

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Pamphlet was updated in the Summer of 2019.



How Are We Doing?

Student Quality of Life Surveys

The Student Quality of Life initiative is a biennial University wide survey administered by the Senate Student Affairs Committee that aims to better understand and enhance the student experience at Columbia by collecting and analyzing statistics on student satisfaction.

2015

Over 9,500 surveys were completed and returned with an overall response rate of 26.4%

Public Safety earned the highest score (5.52) of the various support campus services. The median score was 4.94.

2017

11,796 surveys were completed and returned with an overall response rate of 36%.

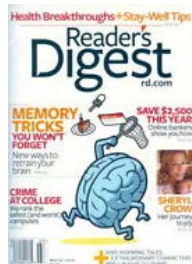
Public Safety again earned the highest score (5.96) of the various support campus services. The median score was 5.24.

Over a Decade of Providing Quality Service



American College Health Association
 National College Health Assessment

February 2016 – 99% of Columbia University students polled stated that they “felt safe” while attending.



March 2008 – Received an “A” grade by Reader’s Digest as one of the “most prepared” schools in the U.S.

The Daily News

Study finds Columbia safest urban university

By FAR and FAROUK SAMAD and FAROUK SAMAD and FAROUK SAMAD
 02/09/04 5:00am

CHU A recent report by the Student Alumni Committee on Institutional Security Policy ranked Columbia University as the safest urban university in the nation among top urban institutions in the year 2003. Columbia was declared the safest institution, with three leading national research universities.

The Bulletin board group listed the findings on student safety, which included as all members, homicide and robbery, and armed assault that occurred on campus. They were concerned with safety with crimes in which students were the victims.

The current data was provided by the U.S. Department of Education.

February 2004 – Declared the safest urban university. Based on a study by the University of Penn’s Student-Alumni Committee on Institutional Security Policy.



February 2018 – Rated the 22nd Safest College Campus by the National Council for Home Safety & Security.



September 2020 – Columbia University ranked as the fifth Safest campus in New York State according to an analysis conducted By Yourlocalsecurity.com.

Sustainability



PUBLIC SAFETY CERTIFIED AS A
 “GOLD” GREEN WORKPLACE
 BY SUSTAINABLE COLUMBIA
 2018



Sustainability (cont.)

- The Department of Public Safety has a “Green Fleet”
- All Vehicles consist of Hybrid, Fully Electric or Clean Diesel



Questions?