The Department of Public Safety
“Pride - Professionalism - Service”
Our Commitment to the University Community

Presented by James F. McShane - Vice President for Public Safety
Mission

The mission of the Columbia University Department of Public Safety is to enhance the quality of life for the entire Columbia community by maintaining a secure and open environment where the safety of all is balanced with the rights of the individual.
• 164 proprietary officers, 61 uniformed supervisors, and close to 200 contract officers are assigned to Public Safety Operations across all three campuses. All are unsworn and unarmed.

• Duties include access control, fixed posts, foot, bicycle and mobile patrols

• A staff of more than 50 Officers of Administration work within the divisions of Operations, Investigations, Technology, Special Events, and Administrative support.
Staffing Breakdown

<table>
<thead>
<tr>
<th>Staffing Breakdown</th>
<th>Total</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian</td>
<td>14</td>
<td>5%</td>
</tr>
<tr>
<td>Black</td>
<td>100</td>
<td>35%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>114</td>
<td>40%</td>
</tr>
<tr>
<td>White</td>
<td>47</td>
<td>16%</td>
</tr>
<tr>
<td>N/D</td>
<td>12</td>
<td>4%</td>
</tr>
<tr>
<td>Total</td>
<td>287</td>
<td></td>
</tr>
</tbody>
</table>

Gender Count Percentage

<table>
<thead>
<tr>
<th>Gender</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>F</td>
<td>50</td>
<td>17%</td>
</tr>
<tr>
<td>M</td>
<td>237</td>
<td>83%</td>
</tr>
<tr>
<td>Grand Total</td>
<td>287</td>
<td></td>
</tr>
</tbody>
</table>
Training

Training is an important component of our mission. All uniformed public safety personnel receive comprehensive training.

• All newly hired officers and supervisors receive:
  o 80 - 120 hours of classroom training on University policy and Public Safety procedures.
  o 240 hours of on the job campus orientation training among the three Columbia campuses.

• During the classroom training, stakeholders from various University departments present lectures on implicit bias, crisis intervention, de-escalation, equal employment and affirmative action, diversity, multicultural and gender sensitivity, sexual violence and Title IX.

• In addition to new hire training, Public Safety conducts various in-service training throughout the year, including eight hours (8) of New York State security officer training annually.
Helping the Columbia Community

The Department of Public Safety members are Customer Service Ambassadors for the University who do so much more than Security work.

On a daily basis, Department members have contact with and assist hundreds of members of the public and Columbia community in many ways:

- Providing directions
- Providing a friendly smile and light conversation to homesick students
- Providing guidance and support if a community member is a victim of a crime
- Providing students who may be having dangerous and harmful thoughts with someone to talk with or directing them to the proper qualified medical personnel
Crime Prevention

- VIA Rideshare Point to Point Service
- Safe Havens
- Emergency Call Boxes
- Self Defense Classes
- Crime Prevention Seminars
- Anti-theft Devices for Sale at Cost
- P.C. / Mac Phone Home
- Operation I.D.
- “Campus Safety 101” Video
- Shred Fest and Electronics Destruction
- ID Theft Prevention
Lion Safe App

- All the resources of Columbia University Public Safety available through Lion Safe

- User-friendly app available for your smartphone or tablet

- Allows the user to request emergency services at the touch of a button

- Useful links including:
  - Maps
  - Shuttle schedules
  - Crime alerts
  - Emergency protocols
  - Public Safety Services
  - Non-emergency numbers for each campus
  - A new feature available on the app is Friend Walk- a way to alert a friend to your location in real-time so they can follow your path to your destination and trigger a call to emergency services, if necessary

- For iOS and Android devices.
  - Available through the App Store or through Google Play by searching “Lion Safe Columbia University”
The Rave Alert System provides University-wide e-mail and text messaging distribution capabilities for important information such as timely warnings and imminent threats to campus safety.

Public Safety collaborates with the EMOT Communications Group in coordinating communication regarding campus incidents.

Clery crime alerts are posted online and distributed through e-mail.
In addition to text messaging for students and staff, the following crime mitigation strategies are employed:

- **Active Shooter protocols developed and posted on the Public Safety website with a link to the “Run, Hide, Fight” video.**
- **Active Shooter seminars presented by NYPD**
- **Situational Awareness training provided to schools and departments by Public Safety staff.**
- **Emergency Procedures posters in classrooms.**
- **Emergency Protocols manual for students, faculty and staff.**
Compliance

- Title IX, Law to reduce Sexual Misconduct/Assault on College Campuses
  - New regulations promulgated summer, 2020

- Clery Act
  - Crime reporting
  - Campus Security Authority training
  - Fire data reporting
  - Daily crime and fire logs
  - Timely warning notices
  - Emergency Preparedness
Community Outreach

Created a Community Link on the Public Safety Website which contains links to:

- Your Rights and Responsibilities Pamphlet
- A synopsis of Training that Public Safety members receive
- Instructions on how to contact Public Safety and provide Feedback
Community Outreach (cont.)

To enhance communication, respect, and trust between Public Safety officers and our community, we have developed the *Your Rights & Responsibilities When Interacting with Public Safety Personnel at Columbia* brochure.

It is designed to increase your understanding of how best to respond if you are stopped by a Public Safety or Police Officer, whether on campus or elsewhere, and to enhance communication between the Department of Public Safety and the community we serve.

Pamphlet was updated in the Summer of 2019.
**How Are We Doing?**

**Student Quality of Life Surveys**

The Student Quality of Life initiative is a biennial University wide survey administered by the Senate Student Affairs Committee that aims to better understand and enhance the student experience at Columbia by collecting and analyzing statistics on student satisfaction.

<table>
<thead>
<tr>
<th>Year</th>
<th>Surveys Completed</th>
<th>Response Rate</th>
<th>Highest Score</th>
<th>Median Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>Over 9,500</td>
<td>26.4%</td>
<td>Public Safety (5.52)</td>
<td>4.94</td>
</tr>
<tr>
<td>2017</td>
<td>11,796</td>
<td>36%</td>
<td>Public Safety (5.96)</td>
<td>5.24</td>
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Over a Decade of Providing Quality Service

February 2016 – 99% of Columbia University students polled stated that they “felt safe” while attending.

March 2008 – Received an “A” grade by Reader’s Digest as one of the “most prepared” schools in the U.S.

February 2004 – Declared the safest urban university. Based on a study by the University of Penn’s Student-Alumni Committee on Institutional Security Policy.

February 2018 – Rated the 22nd Safest College Campus by the National Council for Home Safety & Security.

September 2020 – Columbia University ranked as the fifth Safest campus in New York State according to an analysis conducted by Yourlocalsecurity.com.
Sustainability

PUBLIC SAFETY CERTIFIED AS A “GOLD” GREEN WORKPLACE BY SUSTAINABLE COLUMBIA 2018

Public Safety

SUSTAINABLE COLUMBIA Workspace Certification

April 2019

GOLD

COLUMBIA UNIVERSITY Facilities and Operations
Sustainability (cont.)

- The Department of Public Safety has a “Green Fleet”
- All Vehicles consist of Hybrid, Fully Electric or Clean Diesel
Questions?